

Christopher Lawver M.A. MFT

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CA. MFT 40090

LICENSED MARRIAGE AND FAMILY THERAPIST

“Offering an experienced clinician combined with a high energy successful business professional”

Highly accomplished, resourceful, and high-energy professional with nearly 9 years of clinical experience complimented with experience in launching a successful private practice seeks career advancement within a dynamic organization. Eager to leverage extensive knowledge of, refined and intuitive interpersonal skills, and a network of established rapport among community resources, professionals, and established providers who will welcome fresh ideas, initiative, and dedication.

AREAS OF EXPERTISE

- Collaboration with Physicians
- Psycho-pharmacology
- Strategies to develop/ maintain business relationships
- Mental Health/Treatments
- Teamwork/Leadership
- Solutions-oriented approach □ emphasizing customer/client needs
- Communication skills
- Presentations
- Creative problem solver with ability to drive revenue and exceed profit goals

PROFILE

SPECIALIZED INDUSTRY KNOWLEDGE:

Refined, intuitive, and adaptable counseling skills

Superior and professionally trained listening and reflecting skills acquired in the pursuit of a Bachelor of Arts degree in the major of Communication Arts & Science and later Mastered in the Art of Clinical Psychology.

Experienced in communicating and collaborating with medical professionals including physicians, nurses, pharmacists and hospital administrators and utilization review.

Extensive network of referrals and resources.

Advanced understanding of medications including psycho-pharmacology.

Diverse clinical experience and theoretical knowledge acquired through clinical experience in the field of psychotherapy.

Multicultural/ diversity trained, competent and aware.

Crises Intervention Skills

CPR and PART (Emergency Prepared Training)

Demonstrated direct clinical experience in providing alcohol and substance use disorder treatment

Cognitive Behavioral Therapist orientation and training.

PROVEN METHODOLOGY:

Identified, established, and managed strategic relationships to leverage significant long-term business opportunities for organizations

Effectively convey presentations

Ensured patient, client, member and customer care satisfaction was given the highest attention and priority

Team player who also works well independently, encompassing energy, pride, confidence, and a dedication to quality work

DEMONSTRATED ACHIEVEMENTS:

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Graduated with a 3.5 GPA from a highly regarded Bachelor of Arts Program from the University of Southern California 1993

Graduated from Masters of the Arts program in Clinical Psychology 1999

Successfully launched an independent practice offering behavioral health, family, and marriage therapy and generated a 40 client caseload by leveraging established relationships with medical professionals such as physicians and psychiatrists

CURRENT EMPLOYMENT

Aetna Behavioral Health

05/07-

present

Core Care Manager

Clinical Care Manager- Hired by Aetna Corporation Spring 2007 to present day

Responsibilities:

- Provided comprehensive behavioral health care management to facilitate delivery of appropriate quality care behavioral health division.
- Promoted cost effective outcomes
- Improve program/operational efficiency involving clinical issues
- Provided case management services which may include pre-admission, concurrent, discharge and/or retro review, follow-up assessment or outreach.
- Call center queue, intake specialist
- Managed intake calls and re-assignment of cases.
- Clinical presentations to staff, mixed services guidelines
- Managed Mental Health authorizations.
- Determinations of medical necessity criteria and levels of care for Mental Health Inpatient, Outpatient and Substance abuse treatment.
- Substance abuse level of care assessments
- Management of providers and members and facility clinical documentation via E-Tums claims management electronic system.
- Daily communication and decisions regarding Utilization Review.

ENTREPRENEURIAL AND RELATED EXPERIENCE

Business Owner

Christopher Lawver LFMT, Beverly Hills, CA

12/05

Full time

05/07 -

present Part Time

Successfully launched a private practice providing behavioral health, marriage, and family therapy, which focused on relationship dynamics, recovery from substance abuse, trauma, loss, and separation. Utilized sales tactics such as cold calling, networking, and referrals to expand business opportunity. Promoted services to physicians, community professionals, and psychiatrists in order to acquire referrals and generate revenue. Developed a strong understanding of delivering a persuasive outreach message that engaged the prospective client upon the initial telephone consultation and thereby convinced the client to schedule an appointment at a rate of \$150 per hour. Gained experience with superior interpersonal skills, persistency in building new business, securing client/ customer loyalty, and forming strong relationships with external business partners to maximize earning potential. Acquired critical sales skills including overcoming objections, negotiation, persuasion, and closing.

Licensed Marriage & Family Therapist The Wilshire Center for Psychotherapy, Beverly Hills, CA 10/03-12/05

Provided psychotherapy to individuals, couples, families, and groups under an independent contract within a group practice. Developed treatments and filed claims and provided EAP counseling service. Employee Assistance Program). Assisted in creating revenue expansion opportunities. Gained exceptional interpersonal and rapport building skills with an emphasis on forging strong business relationships and loyal clients.

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Licensed Real Estate Sales professional, New York Department of State. New York City, New York 01/2007

Independent Contract, Tungsten Properties New York City, Soho District 12/2006-3/2007

Worked in Residential and Commercial Leasing
Performed sales and leasing transactions on specific private clients in high end markets

CLINICAL EXPERIENCE

Mental Health Clinician II San Fernando Valley Mental Health, Van Nuys, CA 05/06-10/07

Provided in-home mental health services for Children's System of Care and served as an Outpatient Therapist for the Centers for Family Living. Managed an extensive clinical caseload while managing interns and colleagues. Acquired extensive knowledge Department of Mental Health paper work, and knowledge of The County of Los Angeles's public mental health system. Met productivity goals.

Community Mental Health Assessor Didi Hirsch, Los Angeles, CA 11/05-05/06

Provided clinical assessments that included 5 axis DSMIV diagnosis and referrals for mental health treatment to Cal-Works-Welfare-to-Work Program for this large non-profit community mental health organization. Coordinated the referral system with Long Beach Mental Health. Gained superior written, verbal, analytical, and leadership skills.

Clinical Care Manager Value Options, Long Beach, CA 07/05-12/05

Managed the mental health care benefits including the authorization of clinical care, the management of Value Options providers and members, and benefits and claims review for a large managed care insurance company. Gained advanced understanding of managed care including its impact on psychiatric and psychotropic medications.

Therapist/Group Counselor Alternatives Inc., Glendale Memorial Hospital, Glendale, CA 01/02-08/03

Served as the primary Therapist in an inpatient psychiatric unit of the hospital. Provided cognitive behavioral therapy, facilitated process groups and cognitive educational groups that included anger management, addiction education, discharge planning, coping skills for relapse prevention, peer perception, HIV education, intimacy process groups, daily affirmations, and 12-step programming. Gained a refined, intuitive, and adaptable counseling and teaching style..

Program Counselor Meadow Brook Manor, Los Angeles, CA 05/01-01/02

Served as a Counselor and Therapist for an inpatient, locked residential mental health facility. Provided treatment, discharge, and vocational planning for patients diagnosed with Schizophrenia, Schizoaffective Disorder, Borderline Personality Disorder, and Bipolar Disorder I. Completed "PART" and emergency preparedness for responding to acute psychiatric situations. Gained extensive understanding of a broad spectrum of mental health disorders, diseases, and treatments.

**Mental Health Clinician Los Angeles Gay & Lesbian Community Service Center, Los Angeles, CA
09/97-12/02**

Provided counseling and psychotherapy to diverse low-income gay, lesbian, transgender, and HIV positive patient populations. Treated more than 30 clients per week while collaborating with a team of mental health clinicians, supervisors, and treatment advocates. Attended and participated in weekly clinical supervision. Utilized the American Psychiatric Association's DSM IV-TR in the assessment, diagnosis, and treatment of patients. Acquired an exceptional ability to handle multiple projects/patients in a results- driven environment.

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E D U C A T I O N

Master of Arts Clinical Psychology	Antioch University, Los Angeles, CA	1999
Bachelor of Arts Communication Arts & Science	University of Southern California, Los Angeles, CA	1993
MFT Board Examination	Successful MFT written and oral exam	2003
Completion of the Gerry Grossman Seminar		08/2003
New York Real Estate Institute	State Sales Person: Course Completion	12/2007

T E C H N O L O G Y

MS Office Suite Power Point Internet

V O L U N T E E R W O R K

Member, California Marriage and Family Therapy Association CAMFT
 Volunteer, Southern California HIV and AIDS Hotline
 Volunteer, AIDS Project Los Angeles.
 Project Angel Food
 Human Rights Campaign
 Trevor Project Los Angeles

R E F E R E N C E S A V A I L A B L E U P O N R E Q U E S T